

### Forward-looking Statements

This presentation (the "Presentation") relates to Chicken Soup for the Soul Entertainment, Inc. ("CSS Entertainment", "CSSE", or the "Company"). This presentation contains various information and projections regarding the Company's business, including its operations through Crackle Plus, a company wholly owned by CSSE, and Landmark Studio Group a majority owned subsidiary of CSSE. There are risks involved in the joint ventures and the Company's business generally, including those discussed in the Company's Annual Report on Form 10-K for the year ended December 31, 2019, the Company's Quarterly Report on Form 10-Q for the quarter ended September 30, 2020, and the Company's other fillings that have been made and will be made with the SEC.

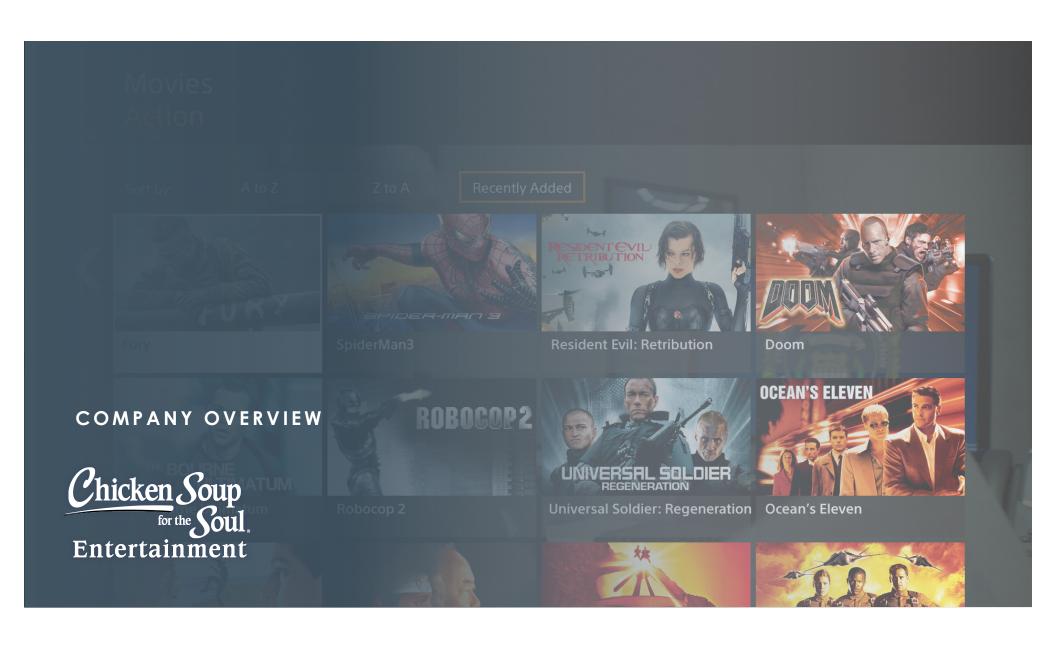
Financial information for the year ended December 31, 2019 is derived from our Annual Report on Form 10-K as filed with the SEC on March 30, 2020, and for the three and nine months ended September 30, 2020 is derived from our Quarterly Report as filed with the SEC on November 12, 2020.

This Presentation includes "forward-looking statements" and projections. CSS Entertainment's actual results may differ from its expectations, estimates and projections and, consequently, you should not rely on these forward looking statements or projections as predictions of future events. Words such as "expect," "estimate," "project," "budget," "forecast," "anticipate," "intend," "plan," "may," "will," "could," "should," "believes," "predicts," "potential," "continue," and similar expressions are intended to identify such forward-looking statements. These forward-looking statements and projections include, without limitation, estimates and projections of future performance, which are based on numerous assumptions about sales, margins, competitive factors, industry performance and other factors which cannot be predicted. Such assumptions involve a number of known and unknown risks, uncertainties, and other factors, many of which are outside of the Company's control, including, among other things: our core strategy; operating income and margin; seasonality; liquidity, including cash flows from operations, available funds and access to financing sources; free cash flows; revenues; net income; profitability; stock price volatility; future regulatory changes;

pricing changes; the ability of the company's content offerings to achieve market acceptance, the company's success in retaining or recruiting officers, key employees, or directors; the ability to protect intellectual property, the ability to complete strategic acquisitions, the ability to manage growth and integrate acquired operations; the ability to pay dividends, regulatory or operational risks, and general market conditions impacting demand for the Company's services. For a more complete description of these and other risks and uncertainties, please refer to the Company's 10-K filed with the SEC on March 30, 2020, as updated by the risks included in the Company's 10-Q filed with SEC on November 12, 2020. Should one or more of these material risks occur or should the underlying assumptions change or prove incorrect, the actual results of operations are likely to vary from the projections and the variations may be material and adverse. The forward-looking statements and projections herein should not be regarded as a representation or prediction that CSS Entertainment will achieve or is likely to achieve any particular results. CSS Entertainment cautions readers not to place undue reliance upon any forward-looking statements and projections, which speak only as of the date made. CSS Entertainment does not undertake or accept any obligation or undertaking to release publicly any updates or revisions to any forward-looking statements to reflect any change in its expectations or any change in events, conditions or circumstances on which any such statement is based.

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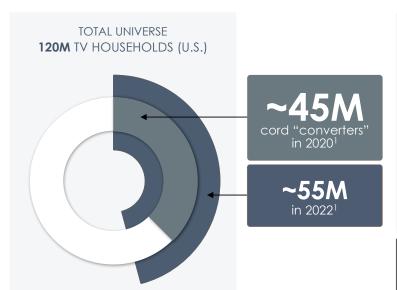




### What is TV Today?

A Fragmented, Expensive, and Confusing Experience for the Consumer







Once promising consumers skinny bundles at an affordable price, this is no longer the case











DIRECTV N©W

**52%** of cord cutters don't miss anything about Cable/Satellite<sup>2</sup>











©CBS ALL ACCESS

Americans are willing to subscribe to **3.6** services<sup>3</sup>



SVOD subscribers' greatest frustrations:

it's all becoming too expensive4

toggling between services4

"not being able to find content" 4

(1) eMarketer, July 2018

(2) eMarketer, April 2019

(3) Wall Street Journal, November 2019

(4) Forbes, October 2019



# The Free TV Solution

The Rise of Free TV

**Cord-cutters are ready** for an alternative to SVODs.

Streamers are realizing that "free" does not limit choice or sacrifice quality.

81%

of A14-35 are willing to accept more advertising in exchange for free content<sup>1</sup>

73%

of A18+ Streamers watch adsupported OTT video to round out their entertainment bundle<sup>2</sup>

45%

of streamers watch AVOD the most out of all streaming video<sup>3</sup>

### **Huge AVOD Market Opportunity**

High cost of multiple subscriptions, combined with disruption of ad-supported network model, will drive more consumers and advertisers to AVOD platforms



#### **Attractive Market Characteristics:**

- · Content will remain in high demand
- Consumers have abundant choices
- Consumers will always value quality content that is freely accessible
- Online networks offer flexibility in programming schedules and ad formats



### Chicken Soup for the Soul Entertainment Investment Highlights





8

**DISTRIBUTION** 

Screen Media

**FILM**M**®**DE

Chicken Soup

for the Soul.

Entertainment

Chicken Soup for the Soul Entertainment's best-inclass content, distribution and production capabilities help set Crackle Plus apart in the AVOD ecosystem—ultimately benefiting the consumer.

OTT NETWORKS **CRACKLE** PLUS

CRACKLE popcornflix

BrandStår

LANDMARK STUDIO GROUP

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Chicken Soup

for the Soul.

ORIGINALS

a plus

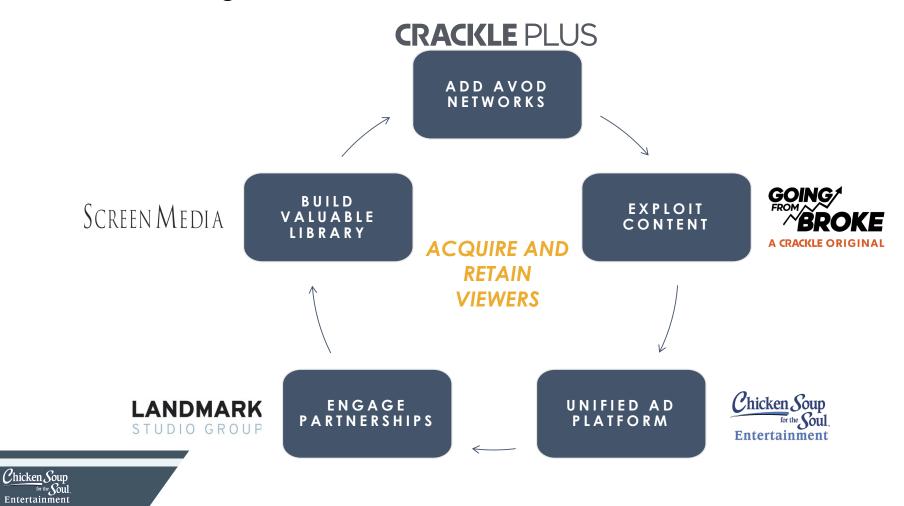
**PRODUCTION** 

FORESIGHT



(\*) Third party international distributor

### **Self-Sustaining AVOD Network Model**



### Crackle Plus: Leading Family of AVOD Networks

# **CRACKLE PLUS**



Crackle received Cynopsis Model D
Award as the Best Ad-Supported
Video Service



7 ad-supported video-on-demand networks including Crackle & Popcornflix



Top-5 Network on the industry leading Roku Platform



Available on all major streaming platforms and smart TVs including 500,000 Marriott hotel room screens through LG<sup>1</sup>

#### Top Ad-Supported Channels<sup>2,3</sup>

1. OCBS NEWS



3. ROKU

4. THE

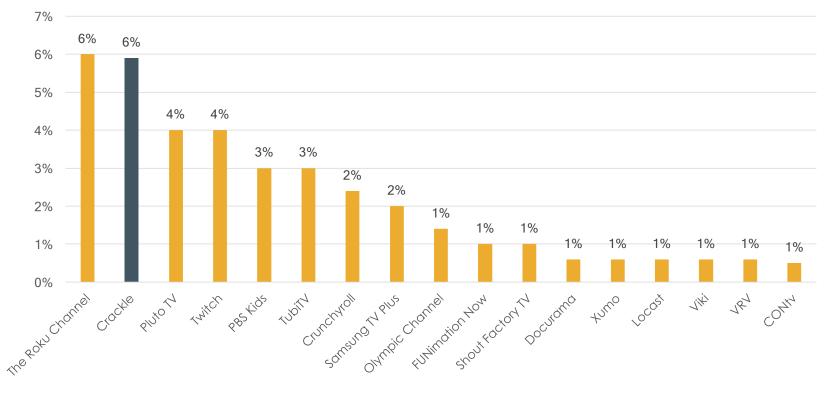


- (1) Internal company data
  - (2) Needham (Laura Martin) 12/3/19: Raising Roku PT to \$200. Buy on Dips
  - (3) Rankings based on Roku TV app platform



### **Strong Competitive Position**

#### Use of Ad-Based OTT Video Services (2018-2019)<sup>1</sup>

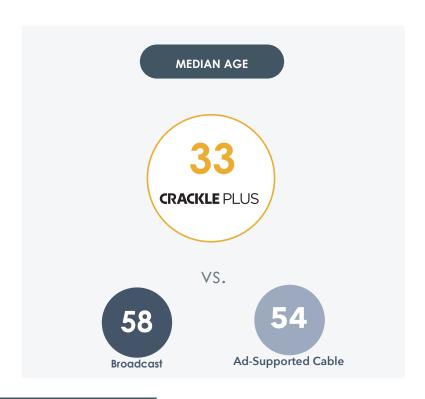


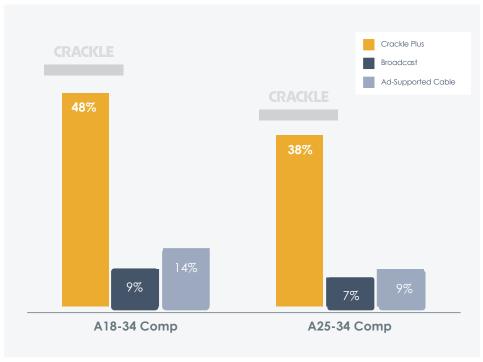




### We Reach TV's Lost Generation<sup>1</sup>

### A Higher Concentration of Younger Viewers







# Cost-Effective Distribution & Production Engine With Critical Mass of Content

- Original production budgets are a major challenge across VOD industry
- Our cost-effective, scalable distribution and production gives us a competitive edge
- Innovative production partnerships provide access to proven creative talent
- Crackle Plus benefits from valuable library with 80K hours of owned and licensed programming including popular Sony TV and film content

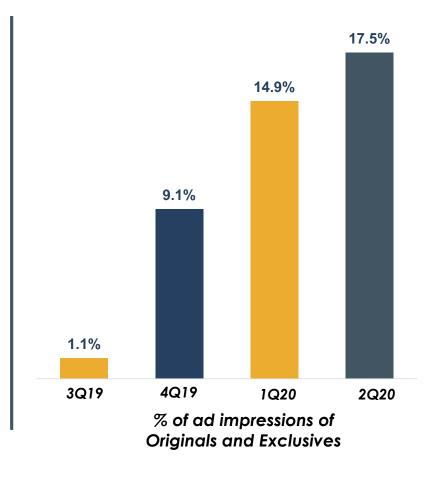


Screen Media







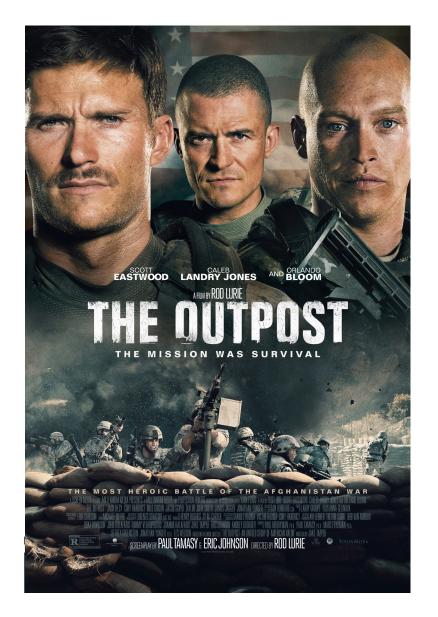






### Case Study: Going From Broke

- #1 title on the Crackle Network
- 262M+ minutes streamed as of 11/13/20
- 16.8M+ streams to date
- De-risked and cost-effective production model
- Production cost 100% paid for by sponsors in advance of production
- Ad revenue is 5x+ marketing costs
- Greenlit for a second season
- 11 award nominations and eight award wins including
   People's Voice Winner for Reality Series for Webby Awards



### Case Study: The Outpost

- Premiered July 2020
- Shot to #1 on several VOD platforms after debut and remained in top spot for weeks
- Directed by award-winning filmmaker Rod Lurie and based on Jake Tapper's best-selling nonfiction book <u>The</u> <u>Outpost: An Untold Story of American Valor</u>
- Advance recouped in one month, revenue already exceeds over 3X amount of advance
- Stars Scott Eastwood, Caleb Landry Jones, Orlando Bloom, and Milo Gibson
- Academy Award buzz

### Crackle is Only Pure-Play AVOD Network with an Originals & Exclusives Strategy

A Curated Entertainment Network for Today's Streamer

**WHAT DIFFERENTIATES US?** 

Robust Originals & Exclusives Slate



The Only pure-play Free Streaming Platform that Offers Originals

**Hand Picked Curation** 



We Curate & Program Like a Network

Always Increasing Discoverability



We are Where Consumers Watch

**Our Programming Lens** 

Inspirational, Educational, Entertaining, Diverse, Inclusive We Have Scale, We're Young & We're Growing 30M Monthly Active Viewers<sup>1</sup>
33 Avg. Age<sup>2</sup>
32% YOY Growth in Time Spent<sup>3</sup>



- (1) Internal Crackle Plus Data (2020)
- (2) Nielson Digital Ad Ratings (2020)
- (3) Internal Crackle Plus data (2020)

# Our Programming Strategy: Aggregation with Curation

**Originals, Exclusives, and Top-Tier Licensed Content** 

#### **Curation: Originals & Exclusives**

We're the only Free TV service with original long-form programming and first-run movies direct from the theater



























### &

#### **Aggregation: Premium Licensed Content**

Our team hand-selects top-tier series and movies from Sony and all of the biggest Hollywood studios



















LIONSGATE











### Crackle Originals & Exclusives: Programming Calendar



Today's Homeowner **DIY Series** 



Cleanin' Up the Town

Documentary Feature
(Original Movie)



The Sonata **Thriller Feature** 



Robert the Bruce **Drama Feature** 



A Reindeer's Journey
Family Feature



Black Water Abyss **Thriller** 



Cagefighter Feature Film

July August September October November December January February



The Clearing

Zombie Feature
(Original)



Grand Isle
Thriller Feature



Corporate Animals
Comedy Feature



Spides **Sci-fi Thriller** 



Blood and Money **Drama Feature** 



Elliot the Littlest Reindeer
Holiday Feature



Exit Plan
Thriller Feature



### Diverse and Targeted Ad Sales Strategy

We're data driven, with results

#### **DIRECT SALES**

Direct to brand across all of our AVOD networks with data driven consumer targeting capabilities



#### LOCAL RESELLERS

OTT has been an enhancement for the local resellers, and we provide these operators with local geo targeted ad supply



#### **PROGRAMMATIC**

Offer advertisers access to premium long form video in real time across our network



Percent of ad sales<sup>1</sup>

Multiple ad

sales channels drive supply and demand optionality

51% 38% 11%



### New Ad Experiences: The "Jumbotron" and "FreeView"

Innovative ways to improve viewers' ad experience and increase engagement at the same time

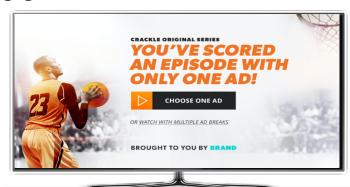


#### THE "JUMBOTRON" VIEWER EXPERIENCE

 As soon as a viewer enters the Crackle app, the content auto plays (with sound) on the welcome screen

#### THE ADVERTISER EXPERIENCE

- Client will be featured in the most premium placement (tile #1) on Crackle in the "Spotlight Channel"
- Additional content can be featured in a custom channel



#### THE "FREEVIEW" VIEWER EXPERIENCE

 When a viewer starts a title, they'll see a co-branded slate prompting them to watch ONE:30s ad in order to receive NO ADS the rest of the title. If they choose to not engage, they will receive a regular ad load

#### THE ADVERTISER EXPERIENCE

- Guaranteed User Engagement
- Proven Brand Recall via custom brand study<sup>1</sup>



#### Growth Path in 2021 – New Distribution





Expanding the Crackle & Popcornflix experience on VOD and linear platforms

#### **Launching New VOD and Linear Streaming Services**







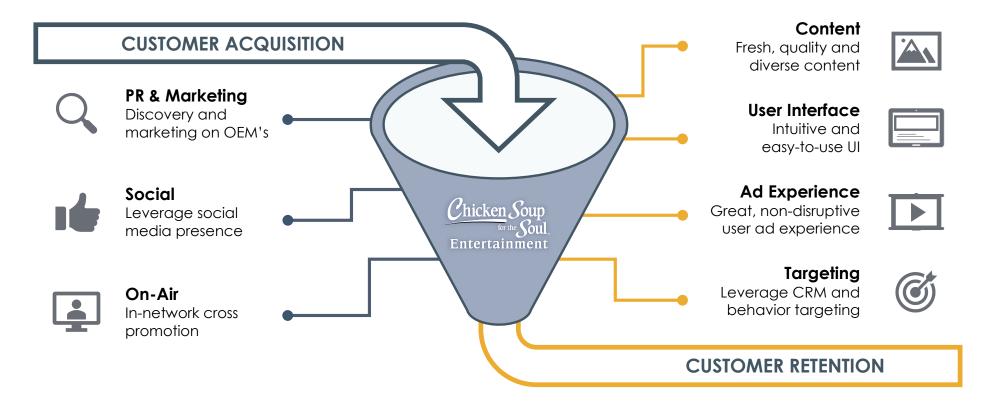




**IN DISCUSSIONS with a Number of Additional Platforms** 



### Effective, Efficient Customer Acquisition and Retention





### Strategy to Drive Long-Term Free Cash Flow Growth

#### Content

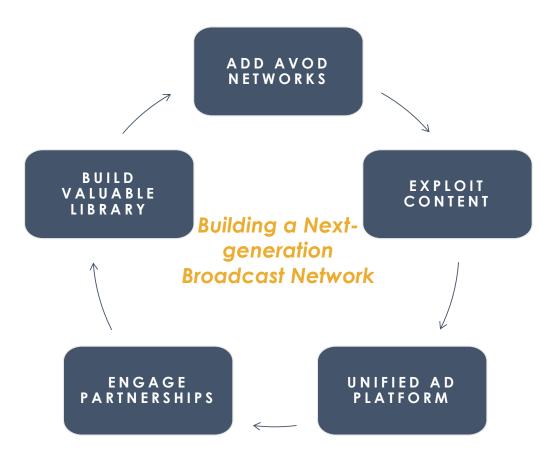
- Produce low-cost originals
- Acquire exclusive content
- Expand production partnerships
- Execute library acquisitions

#### **Audience**

- Acquire networks
- Develop thematic networks
- Grow and retain viewers

#### **Advertising**

- Integrate ad platform
- Grow sales force
- Increase eCPMs across networks







Rapidly growing and fragmented VOD market with consolidation opportunity

Leadership position in AVOD with Crackle Plus

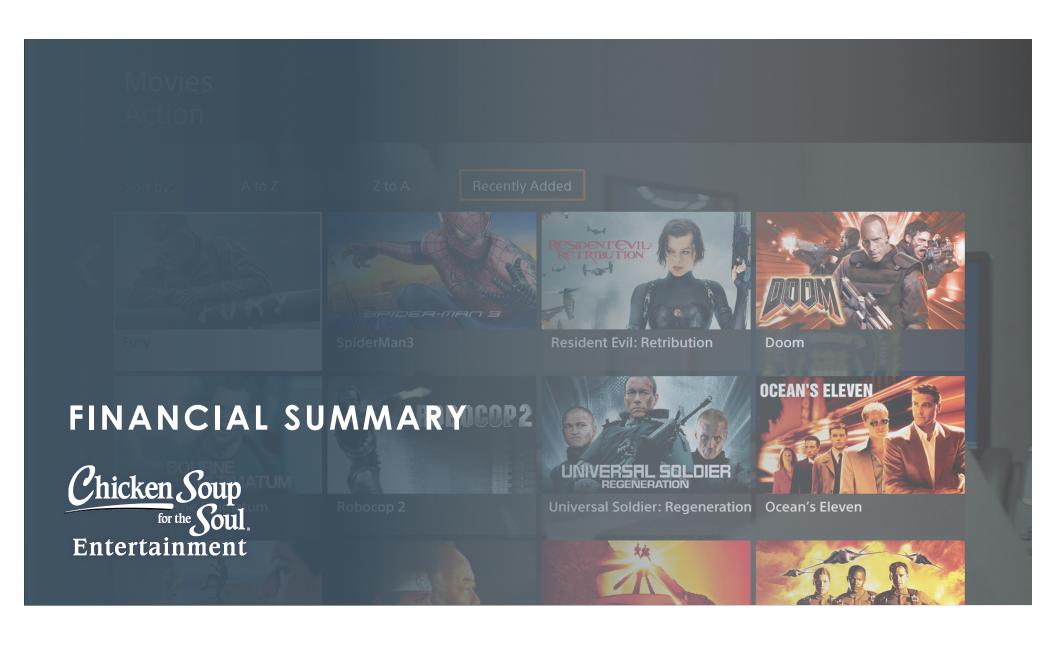
Comprehensive, integrated ad platform

Cost-effective distribution & production engine

Large and growing content library includes extensive Sony content

Healthy balance sheet

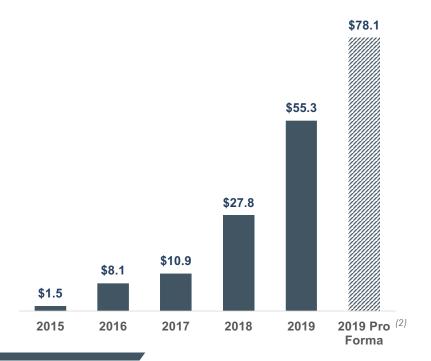




## **Operating Results**

\$ in millions





### Adjusted EBITDA



- See slide 30 for details regarding Adjusted EBITDA and reconciliation to comparable GAAP measures
- (2) Assumes the acquisition of Crackle occurred on January 1, 2018. See Form S-3 (File No. 333-238588)



### Q3 2020 Results

\$ in millions

Chicken Soup for the Soul, Entertainment



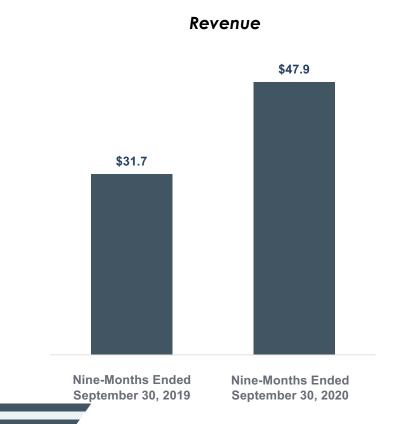




(1) See slide 30 for details regarding Adjusted EBITDA and reconciliation to comparable GAAP measures

### Nine-Month 2020 Results

\$ in millions





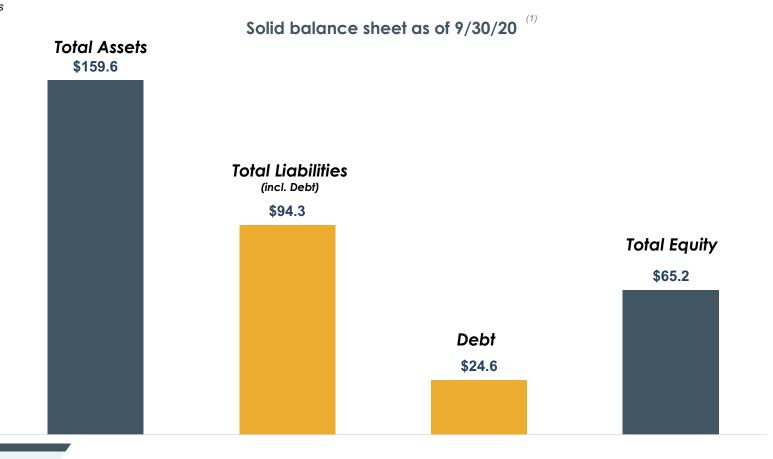






### **Balance Sheet**

\$ in millions





#### **Non-GAAP Financial Measures**

Our consolidated financial statements are prepared in accordance with generally accepted accounting principles in the United States ("U.S. GAAP"). We use a non-GAAP financial measure to evaluate our results of operations and as a supplemental indicator of our operating performance. The non-GAAP financial measure that we use is Adjusted EBITDA. Adjusted EBITDA (as defined below) is considered a non-GAAP financial measure as defined by Regulation G promulgated by the SEC under the Securities Act of 1933, as amended. Due to the significance of non-cash, non-recurring, and acquisition related expenses recognized for the year ended December 31, 2019 and the quarter ended September 30, 2020, and the likelihood of material non-cash, nonrecurring, and acquisition related expenses to occur in future periods, we believe that this non-GAAP financial measure enhances the understanding of our historical and current financial results as well as provides investors with measures used by management for the planning and forecasting of future periods, as well as for measuring performance for compensation of executives and other members of management. Further, we believe that Adjusted EBITDA enables our board of directors and management to analyze and evaluate financial and strategic planning decisions that will directly affect operating decisions and investments. We believe this measure is an important indicator of our operational strength and performance of our business because it provides a link between operational performance and operating income. It is also a primary measure used by management in evaluating companies as potential acquisition targets. We believe the presentation of this measure is relevant and useful for investors because it allows investors to view performance in a manner similar to the method used by management. We believe it helps improve investors' ability to understand our operating performance and makes it easier to companie our results with other companies that have different capital structures or tax r

The presentation of Adjusted EBITDA should not be construed as an inference that our future results will be unaffected by unusual, infrequent or non-recurring items or by non-cash items. This non-GAAP financial measure should be considered in addition to, rather than as a substitute for, our actual operating results included in our condensed consolidated financial statements.

We define Adjusted EBITDA as consolidated operating income (loss) adjusted to exclude interest, taxes, depreciation, amortization, acquisition-related costs, consulting fees related to acquisitions, dividend payments, non-cash share-based compensation expense, and adjustments for other unusual and infrequent in nature identified charges. Adjusted EBITDA is not an earnings measure recognized by US GAAP and does not have a standardized meaning prescribed by GAAP; accordingly, Adjusted EBITDA may not be comparable to similar measures presented by other companies. We believe Adjusted EBITDA to be a meaningful indicator of our performance that provides useful information to investors regarding our financial condition and results of operations. The most comparable GAAP measure is operating income.

Adjusted EBITDA has important limitations as an analytical tool, and you should not consider it in isolation or as a substitute for analysis of our results as reported under GAAP. Some of these limitations are:

- Adjusted EBITDA does not reflect our cash expenditures or future requirements for capital expenditures or contractual commitments;
- Adjusted EBITDA does not reflect changes in, or cash requirements for, our working capital needs;
- Adjusted EBITDA does not reflect the effects of preferred dividend payments, or the cash requirements necessary to fund;
- Although amortization and depreciation are non-cash charges, the assets being depreciated will often have to be replaced in the future, and Adjusted EBITDA does not reflect any future
  cash requirements for such replacements;
- Adjusted EBITDA does not reflect the impact of stock-based compensation upon our results of operations;
- Adjusted EBITDA does not reflect the significant interest expense, or the cash requirements necessary to service interest or principal payments on our debt;
- Adjusted EBITDA does not reflect our income tax (benefit) expense or the cash requirements to pay our income taxes;
- Adjusted EBITDA does not reflect the impact of acquisition related expenses; and the cash requirements necessary;
- Adjusted EBITDA does not reflect the impact of other non-recurring, infrequent in nature and unusual expenses; and
- Other companies in our industry may calculate Adjusted EBITDA differently than we do, limiting its usefulness as a comparative measure.



### **Non-GAAP Financial Measures Continued**

	Quarter Ended September 30,		Year Ended December 31,	Pro Forma Year Ended December 31,
	2020	2019	2019	2019
General:				
Net loss available to common stockholders, as reported	\$ (13,049,700)	\$ (13,323,775)	\$ (34,976,816)	\$ (32,006,924)
Preferred dividends	1,017,691	929,387	3,304,947	3,304,947
Provision for income taxes & other taxes	123,466	1,302,590	1,045,205	1,045,205
Interest expense, net of interest income (1)	659,803	195,881	770,826	770,826
Share-based compensation expense (3)	346,773	303,205	1,061,926	1,061,926
All other nonrecurring costs	472,322	377,184	276,400	276,400
Film Library:				
Film library and program rights amortization, included in cost of revenue (non-cash) (2)	8,020,638	1,369,874	10,683,227	10,683,227
Reserve for bad debt & video returns	1,538,449	722,729	2,669,699	1,241,245
Crackle Plus-Related:				
Acquisition-related costs and other one-time consulting fees (4)	_	1,078,637	3,968,227	3,968,289
Amortization	4,960,074	4,695,522	13,293,279	14,866,387
Transitional Expenses (5)	_	1,634,771	3,505,855	3,505,855
Adjusted EBITDA	\$ 4,215,290	\$ (372,301)	\$ 5,953,528	\$ 10,496,528

<sup>(1)</sup> Includes non-cash amortization of deferred financing costs of \$45,599 and \$20,416 for the three months ended September 30, 2020 and 2019, respectively.



<sup>(2)</sup> Represents amortization of our film library, which include cash and non-cash amortization of our initial film library investments, participation costs and theatrical release costs as well as amortization for our acquired program rights.

<sup>(3)</sup> Represents expense related to common stock equivalents issued to certain employees and officers under the Long-Term Incentive Plan, as well as common stock grants issued to employees and non-employee directors.

<sup>(4)</sup> Represents aggregate transaction-related costs, including legal fees, accounting fees, investment advisory fees and various consulting fees.

<sup>(5)</sup> Represents transitional related expenses primarily associated with the Crackle Plus business combination and our Company strategic shift related to our production business. Costs include primarily non-recurring payroll and related expenses and redundant non-recurring technology costs.

